

OPD and queue

One live encounter from registration to consultation.

AVAILABILITY

Core platform

WHAT IT COVERS

- UHID registration
- Walk-in token queue
- Vitals handoff
- Visit charges

CONNECTED FLOW

Register > Queue > Consult > Close visit

Use this sheet as a conversation guide. Confirm the facility's current workflow and required plan before making a commercial commitment.

Appointments

Doctor availability, bookings, rescheduling, and walk-ins in one operating view.

AVAILABILITY

Core platform

WHAT IT COVERS

- Availability rules
- Calendar
- Public booking
- Rescheduling

CONNECTED FLOW

Select doctor > Choose slot > Confirm > Check in

Use this sheet as a conversation guide. Confirm the facility's current workflow and required plan before making a commercial commitment.

Patient records

A connected record for identity, encounters, prescriptions, results, and bills.

AVAILABILITY

Core platform

WHAT IT COVERS

- Patient search
- Demographics
- Visit timeline
- Role-based access

CONNECTED FLOW

Find or create > Verify identity > Open record > Continue care

Use this sheet as a conversation guide. Confirm the facility's current workflow and required plan before making a commercial commitment.

Digital prescriptions

Structured prescribing with templates and a continuous clinical history.

AVAILABILITY

Plan-dependent PDF branding

WHAT IT COVERS

- Medicine search
- Dosage and duration
- Reusable templates
- Branded PDF

CONNECTED FLOW

Select patient > Document consult > Prescribe > Share or print

Use this sheet as a conversation guide. Confirm the facility's current workflow and required plan before making a commercial commitment.

GST billing

Visit, pharmacy, and procedure charges collected against one patient account.

AVAILABILITY

Core platform

WHAT IT COVERS

- GST invoices
- Cash/UPI/card
- Partial payments
- Receipts and dues

CONNECTED FLOW

Add charges > Review tax > Record payment > Issue receipt

Use this sheet as a conversation guide. Confirm the facility's current workflow and required plan before making a commercial commitment.

Pharmacy and inventory

Batch-aware procurement, stock, expiry, dispensing, and sales.

AVAILABILITY

Core platform

WHAT IT COVERS

- Purchase orders
- Goods receipt
- Batch and expiry
- FEFO dispensing

CONNECTED FLOW

Procure > Receive > Store > Dispense > Reconcile

Use this sheet as a conversation guide. Confirm the facility's current workflow and required plan before making a commercial commitment.

Lab and diagnostics

Orders, collection, result entry, verification, reporting, and billing stay connected.

AVAILABILITY

Core platform

WHAT IT COVERS

- Test catalogue
- Orders
- Collection queue
- Verified reports

CONNECTED FLOW

Order > Collect > Process > Verify > Release

Use this sheet as a conversation guide. Confirm the facility's current workflow and required plan before making a commercial commitment.

IPD and beds

Admission-to-discharge operations connected to patient, pharmacy, nursing, and billing.

AVAILABILITY

Plan-dependent module

WHAT IT COVERS

- Bed board
- Transfers
- Nursing worklist
- Medication administration
- Daily charges
- Discharge

CONNECTED FLOW

Admit > Assign bed > Deliver care > Accrue charges > Discharge

Use this sheet as a conversation guide. Confirm the facility's current workflow and required plan before making a commercial commitment.

Reports and owner view

Operational and financial views for collections, activity, stock, and exports.

AVAILABILITY

Advanced reports and financial dashboard available from Care Plus

WHAT IT COVERS

- Collections
- Department activity
- Stock movement
- CSV exports

CONNECTED FLOW

Choose period > Review > Filter > Export

Use this sheet as a conversation guide. Confirm the facility's current workflow and required plan before making a commercial commitment.

Attendance and rosters

Staff attendance, shifts, leave requests, and approvals.

AVAILABILITY

Core platform

WHAT IT COVERS

- Attendance register
- Shift roster
- Leave requests
- Approvals

CONNECTED FLOW

Plan shifts > Record attendance > Request leave > Approve

Use this sheet as a conversation guide. Confirm the facility's current workflow and required plan before making a commercial commitment.

Staff and permissions

Role-aware access for clinical, front-desk, pharmacy, lab, and administration teams.

AVAILABILITY

Core platform

WHAT IT COVERS

- Staff directory
- Roles
- Permissions
- Access review

CONNECTED FLOW

Invite > Assign role > Grant access > Review

Use this sheet as a conversation guide. Confirm the facility's current workflow and required plan before making a commercial commitment.

Clinizy Doc

AI-assisted clinical documentation with reviewable document output.

AVAILABILITY

Availability may depend on plan and rollout

WHAT IT COVERS

- Clinical templates
- AI-assisted drafting
- Editable output
- Document export

CONNECTED FLOW

Choose template > Capture context > Generate draft > Review > Export

Use this sheet as a conversation guide. Confirm the facility's current workflow and required plan before making a commercial commitment.

Notifications and messaging

Operational alerts and patient communication managed from one centre.

AVAILABILITY

Core platform

WHAT IT COVERS

- Notification centre
- Preferences
- Messaging controls
- Delivery history

CONNECTED FLOW

Create event > Apply preference > Dispatch > Review

Use this sheet as a conversation guide. Confirm the facility's current workflow and required plan before making a commercial commitment.

Settings and governance

Clinic profile, departments, branding, billing settings, audit logs, and security policy controls.

AVAILABILITY

Core platform

WHAT IT COVERS

- Clinic profile
- Departments
- Clinic branding
- Audit logs
- Security policies

CONNECTED FLOW

Configure > Validate > Publish > Audit

Use this sheet as a conversation guide. Confirm the facility's current workflow and required plan before making a commercial commitment.